Village Mayor, Town Supervisors, Village and Town Board Members

Good evening, we trust that everyone is in good spirits. Enclosed, you'll find the municipal report and statistical breakdown for February. This month, we responded to a total of 95 incidents, successfully addressing over 96% of these. Traditionally, February is our least busy period.

Progress on the construction at the Route 26 facility is proceeding well. Additionally, we've implemented a revised scheduling strategy for March, which has already shown positive outcomes in maintaining call coverage and reducing response times. We're actively investigating further strategies to enhance our efficiency in the Tioga County region upon our return to Route 26. We will share detailed plans with all stakeholders as they are finalized.

Aside from our teams' consistent performance in responding to calls, operations have been relatively standard for this time of year, which aligns with the typical February experience. Nonetheless, we're all looking forward to the arrival of warmer weather!
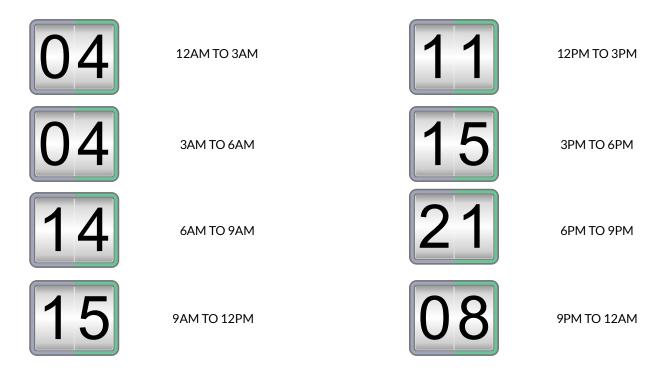
Best Regards,

Kyle Barrett, PMD
Deputy Director

The following chart is the average response time based on the call acuity and the township. Please note that "Alpha" priority calls are the lowest priority based on the dispatch triage system.
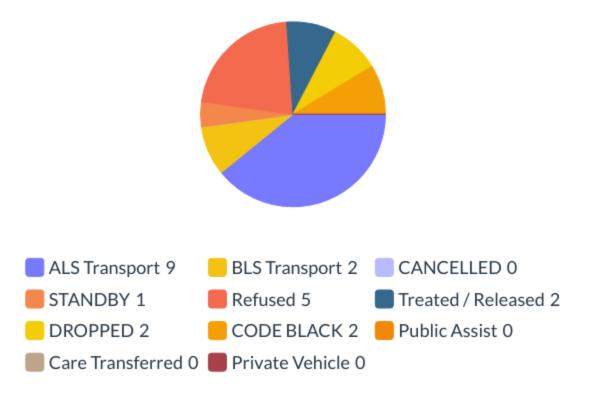
Any box that has a "N/A" means we did not have any calls that were dispatched at that priority. All numbers are in minutes.

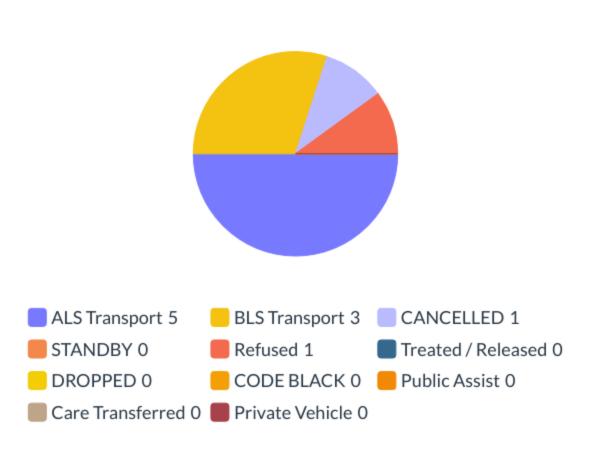|	Berkshire	Maine	Nanticoke	Newark Valley	Richford	Mutual Aid
Alpha	11.8	20.22	19.9	9.08	6.13	7.52
Bravo	17.29	14.8	26.1	14.63	14.32	7.92
Charlie	12.12	19.16	20.51	10.01	16.05	N/A
Delta	5.12	20.81	18.35	11.91	N/A	2.64
Echo	N/A	13.75	N/A	4.98	9.88	N/A

The following is data for the time of call for service. This helps show the "spread" of calls from day to night time.

04 12AM TO 3AM

04 3AM TO 6AM

14 6AM TO 9AM

15 9AM TO 12PM

11 12PM TO 3PM

15 3PM TO 6PM

21 6PM TO 9PM

08 9PM TO 12AM

Town of Maine

- ■ ALS Transport 9
- ■ BLS Transport 2
- ■ CANCELLED 0
- ■ STANDBY 1
- ■ Refused 5
- ■ Treated / Released 2
- ■ DROPPED 2
- ■ CODE BLACK 2
- ■ Public Assist 0
- ■ Care Transferred 0
- ■ Private Vehicle 0

Town of Nanticoke

- ■ ALS Transport 5
- ■ BLS Transport 3
- ■ CANCELLED 1
- ■ STANDBY 0
- ■ Refused 1
- ■ Treated / Released 0
- ■ DROPPED 0
- ■ CODE BLACK 0
- ■ Public Assist 0
- ■ Care Transferred 0
- ■ Private Vehicle 0

Town/Village of Newark Valley

- ■ ALS Transport 12
- ■ BLS Transport 5
- ■ CANCELLED 1
- ■ STANDBY 0
- ■ Refused 2
- ■ Treated / Released 0
- ■ DROPPED 0
- ■ CODE BLACK 1
- ■ Public Assist 0
- ■ Care Transferred 0
- ■ Private Vehicle 0

Town of Berkshire

- ■ ALS Transport 1
- ■ BLS Transport 5
- ■ CANCELLED 1
- ■ STANDBY 1
- ■ Refused 0
- ■ Treated / Released 0
- ■ DROPPED 0
- ■ CODE BLACK 0
- ■ Public Assist 0
- ■ Care Transferred 0
- ■ Private Vehicle 0

Town of Richford

- ■ ALS Transport 3
- ■ BLS Transport 1
- ■ CANCELLED 1
- ■ STANDBY 0
- ■ Refused 0
- ■ Treated / Released 0
- ■ DROPPED 1
- ■ CODE BLACK 0
- ■ Public Assist 0
- ■ Care Transferred 0
- ■ Private Vehicle 0